

## Government Funded Cert III Hospitality for Year 12 Leavers

We would like to let you know of this great opportunity for year 12 OP students that have spent such a large portion of their school years studying for good results, that they struggle to pick up work skills and create a great future mindset for life after school. We have found that without these skills, it can make the process of transitioning from high school to university and supporting themselves much more difficult than it should be. Through C3G government funding, we have developed a Certificate III Hospitality program tailored to fit year 12 students looking to gain practical skills, at no cost to the student. For many students going on to university, or even a gap year, this may be their only chance to obtain a free certificate, and a real skillset, toolset and mindset to support their studies and future career.

The key elements of this program for a Certificate III in hospitality are:

- Mastering effective communication
- Mindset for success
- Hygienic food safety
- Barista training
- Register training
- Handling and balancing cash
- Working in teams and in customer service environments
- 72 hours of practical work in hospitality
- RSA and RSG
- Beer pouring, non-alcoholic drinks and mocktails
- First impressions – body language day and developing their million-dollar handshake
- \$100 wardrobe for the workplace
- First aid training and certificate
- Celebration and graduation day

This program has been put together to maximise learning and self-development outcomes with real skills for the workforce that develops confidence and courage. The course is delivered in the months following graduation from year 12, to be completed before the start of the university year.

Please contact us for more information at [education@auspacba.com.au](mailto:education@auspacba.com.au) or visit our website at [www.auspacba.com.au](http://www.auspacba.com.au) for testimonials or to make an enquiry.

## First Impressions Lasting Results for Year 12 Students

Finishing year 12 can be a daunting time for a lot of students. Some of the problems faced when transitioning in to university, the workplace, or even a gap year are:

- Lack of planning and preparation
- Poor communication between peers, family, tutors and the workplace
- Negative mindset under change or stress
- Difficulties working in groups
- The inability to support themselves financially
- Insufficient knowledge of the resources available

All of these problems stem from a breakdown in, or absence of conscious communication and preparation. Our aim is to provide year 12 students with the mindset, skillset and toolset to succeed in their transition and beyond. They will gain the confidence and courage to communicate positively and prepare to succeed in job interviews and in the workplace. Incorporating the deep learning competencies, these four workshops will cover:

- Behaviour style, body language and communication
  - How we are likely to behave in a given situation, and how we can communicate positively with ourselves and others
  - Altering our body's physiology, we can achieve an immediate change of our emotional state through our non-verbal cues for consciously connecting
- First 7 seconds
  - First impressions, lasting results
  - We make our first impression in 7 seconds, whether on our social media profiles, face to face, or through the phone
  - Developing the million-dollar handshake
- Working in groups
  - Are your group members difficult? Or just different...
  - Understanding the benefits of group work
  - How to be a great team player, creating a level playing field, and finding a win-win situation
- Planning and Preparation
  - Putting an end to procrastination
  - Managing your workload

Workshops can be delivered in multiple formats. A one-day bespoke workshop covering two topics of your choosing, a two-day intensive workshop, consisting of all four topics, or four half-day workshops split up over dates of your choosing, covering one topic per workshop. We also provide a one-hour keynote presentation on a single topic of your choosing.