

Reviews and Testimonials

Joshua Sheehy

I was applying for retail positions and now I needed some relevant courses on my CV. I didn't realise what a difference it would make though. Once I got a job I quickly became the best salesperson in the whole store, through using strategies I learnt during the program. The ones I use all the time are body language, understanding profiling and who the client is. I would recommend this to those struggling to find a job, as it teaches you required life and business skills.

Joshua is now at university studying pre-medical science and working part time.

Laura Rankin

I was looking to get a job for the summer between finishing school and starting Uni Mum wanted me to do the program, as she thought it would be a good start for me, and I enrolled with a few of my friends, so it was fun doing it together. I got a job quickly, working organising events and in retail, and immediately began to use most of what I learnt. I'd tell all school leavers, unemployed people and Uni students to do this program, as it will give you confidence in your future.

Laura is now studying psychology at university, where body language, profiling and DISC are part of the course. She reports she's had a head start on what she's learning and can see what a difference the skills make.

Hayley Demick

After Year 12 I was unsure what I wanted to do. I needed help to decide which career to go into and knew that having extra training, skills and experience would help me stand out from other job seekers. I've found I have used all the skills I learnt in this program. Understanding more about body language and handshaking were particularly helpful. I am shy and learning the behaviour style profile has helped me feel more confident in interacting with customers. I'd recommend this for any school leavers to help build confidence.

Hayley found work less than two months after completing this program and loves her job. She's now deciding whether to go on to further study.

Amelia Hooper

I was working part time in retail while I was at school, and wanted to go further. The VET Coordinator recommended I do this program after Year 12 finished and it sounded like something I'd enjoy. I knew from working in retail that I didn't want to stay working in a shop forever, and thought this could help me get ahead. I have used so much of what I learnt. Skills in handshakes, greeting people and knowing what to say to customers has made me much more confident. Working in a toy store and dealing with kids and parents means I have had to use B.L.A.R.F quite a lot- it's been very helpful! This would be a great course for a gap year, as there are so many tools to use in your future.

Amelia is now studying full time at university, doing a double degree in psychology and criminology, and works part time at a toy store.

Tamara McSaveney

I'd just finished school and wanted to get ahead and get a job when I heard about the program. It felt comfortable to me, and I knew it would be a great opportunity. Going through the program gave me confidence in working with customers. I found out how to work better with others and communicate more effectively. I'm very grateful for the opportunity, as after I'd finished the course I applied for a job and my employer could see I was confident. I've already told my family they should try it out; I think the program would be great for all school leavers.

Tamara has been promoted to second in charge and is being moved into a management role in a bigger store.

Jack Smith

I had done a Certificate I and II in Business while at high school, and wanted to upskill. Our school recommended this program for the end of Year 12. The skills I learned have made me more conscious of other people and how to deal with different personalities. I learnt that often with angry people, it's not your fault, they're just taking it out on you. Really, we all need skills in how to work with others, stay calm and deal with problems rationally.

Jack is now working and supporting himself, has completed a Cert IV and is aiming for a chiropractic course at university.

Phoebe Greene

I had been unemployed for two years when I found this program. I was only 17, and was living in a house with six unemployed people. Some of them were on drugs, and we were all happy not to work. Life was just going by with no plans when the job seeking association made me do a business course. After the course, I have to say I am so very glad to have come so far. I have a better relationship with my mother and am building a relationship again with my father. I feel so good about myself, and I am no longer blaming others or expecting everything to be given to me. I'm stable.

Phoebe secured two jobs after the program, and two years later is still holding both those jobs. She is eating well and has her own house, her own money and a handful of good friends.